



# SPONSORSHIP

## Guidelines and Frequently Asked Questions

*Pandita Ramabai Mukti Mission, India  
Wings of Hope Lanka, Sri Lanka*





Thank you for embarking on a sponsorship journey with Mukti Australia. We are grateful for your support, and hope that you will be inspired and find joy in the difference you are making in the lives of others.

## HOW MUCH DOES IT COST TO SPONSOR?

For only \$40 per month you can bring hope and the opportunity for a brighter future for children, women and families in India and Sri Lanka. That's just \$480 per year. In addition, your prayers will especially be a vital spiritual support to them and others in this changing and challenging world.

## HOW DOES MY SUPPORT MAKE A DIFFERENCE IN INDIA AND SRI LANKA?

Sponsorship is distributed according to Mukti Australia's four main pillars of development:



**Education**



**Health**



**Skills Development and Training**



**Holistic Care**

All sponsorship contributions are combined to ensure that all participants benefit from the sponsorship project. As each individual sponsorship amount does not fully cover present day expenses, your recipient may have other sponsors.

Administration levies differ depending on sponsorship type. It is our policy to send as much as possible to the valuable work in India and Sri Lanka.

## HOW DO I MAKE MY SPONSORSHIP CONTRIBUTION?

Support may be paid monthly, quarterly, half-yearly or annually. If you need to change your payment method, or cancel your sponsorship, please contact us at [admin@mukti.org.au](mailto:admin@mukti.org.au) as soon as possible.

### PAYMENT OPTIONS

Payments can be made through:

- **automatic credit card deduction** (if you get a new card or the card has expired, please contact us as soon as possible)
- **direct credit to the Mukti Australia ANZ Bank Account**  
*BSB: 013 225*  
*Account Number: 2501 01234*
- **cheque or money order** payable to 'Mukti Australia Overseas Aid Fund';
- **or online at:**  
[mukti.org.au](http://mukti.org.au)

Please remember to use your Sponsorship ID and surname as the bank reference, and email the details of your transaction to [admin@mukti.org.au](mailto:admin@mukti.org.au) when your first direct credit is made.

Sponsorship donations of \$2 and over are tax deductible.

## CAN I WRITE TO MY SPONSORED CHILD/ WOMAN?

Yes, they love to receive letters, photos, postcards, greeting cards and stickers!

The children and women proudly show their sponsorship letters to others. Keep in mind your letter may need to be translated into the local language.

Please:

- ✓ Keep your letter short and simple
- ✓ Tell them about yourself, your family and special interests

Please DO NOT include:

- x Information or photos of material possessions
- x Your address anywhere on the communication (including letter or card)

If you prefer to email your letter, then email us at: [admin@mukti.org.au](mailto:admin@mukti.org.au) and we can forward it on your behalf.

Please send all your letters and photos to:

**Mukti Australia National Office**  
**PO Box 5079,**  
**Brandon Park,**  
**VICTORIA 3150**



## WHAT CORRESPONDENCE WILL I RECEIVE?

Your letter could be the only correspondence your child/woman receives. If they are able to respond, you may receive a letter, a drawing and/or a school report. It may be written on their behalf by someone assisting them, and in many cases, will have been translated into English.

Due to language barriers, please be understanding about receiving acknowledgements for the letters you have sent. Due to various reasons, some communications will be written by a third party, and therefore handwriting and spelling of sponsorship name may vary slightly.

All correspondence for India or Sri Lanka should be sent to the Mukti Australia National Office, and all communication from India or Sri Lanka will be sent to you via the National Office as well. This is to ensure the women and children's privacy and security.

## HOW MUCH CORRESPONDENCE WILL I RECEIVE?

The frequency of correspondence varies from place to place.

Where possible, we encourage our international partners to send an annual progress report, an Easter greeting, a Christmas message and an annual photo to all our sponsors.

Other ways to be kept informed about Mukti Australia is through our monthly email Newsletter, Mukti Pulse, Prayer Pulse (prayer notes), project updates, Instagram, Facebook, LinkedIn, and our website. You can sign up for this through our webpage at [mukti.org.au](http://mukti.org.au) or call the Mukti Australia National Office on 03 9890 0211.

## CAN I SEND A GIFT?

Birthday gifts are really important and we all love to receive a gift. You can contribute to our Birthday and Christmas Fund where gifts are pooled to ensure everyone receives a gift, including those who don't have sponsors. This means birthday and Christmas joy can be shared by everyone. Any amount can be sent for Birthday or Christmas gifts, but we recommend a minimum of \$10 for each.

Please DO NOT send packages to the children. Not only may items be confiscated, lost, or stolen, but it also causes considerable time and expense for our International partners to retrieve parcels. Stickers and postcards are acceptable to include in your letter or card.

Please note that at no time may you send money directly. All money clearly marked "Birthday Gift" or "Christmas Gift" will be forwarded through our secure banking channels on your behalf.

## PRIVACY AND SOCIAL MEDIA POLICY

Please read our Privacy and Social Media Policies which are available on our website and by contacting the office: these policies are for your safety and the safety of those you sponsor.

Should your sponsored child, woman, or family contact you directly, please do not respond and contact us as soon as possible. Kindly do not post any details regarding who you sponsor or where they live on any online platforms.

## WHAT HAPPENS WHEN MY SPONSORED CHILD/WOMAN LEAVES?

If your child or woman leaves the sponsorship project for any reason, we will automatically allocate another child or woman to you. We will also contact you to advise you of the departure of your current child/woman, and if we are aware, the reason for their departure.

A new information pack will be sent to you containing details about your new sponsored child or woman as soon as possible.

We really appreciate your support and if you would like to discuss your sponsorship preferences with us, please call us.

## HOW CAN I FIND OUT ABOUT PROJECT UPDATES?

For project information from time to time, follow us on Instagram and Facebook, and subscribe to our mailing list via our website. You can also check out our project pages on our website. [mukti.org.au](http://mukti.org.au)

## CAN I VISIT INDIA OR SRI LANKA?

**India:** It may be possible for you to visit; however, it is imperative that you contact the Mukti Australia office before making any plans. All potential visits must be firstly approved by the Mukti Australia National Office and then by PRMM, before travel arrangements are made, as there are privacy and social media policy forms to be signed, and other forms that need to be completed, including a National Police Check and Working with Children Check. A PRMM staff member will accompany you for any visits to children.

**Sri Lanka:** Visits to Sri Lanka are restricted, due to the rural and non-residential status of our programmes. For further details please contact our National Director via the Mukti Australia National Office.

**Please note:** it may not always be possible to visit India or Sri Lanka depending on the local circumstances at the time you are proposing to visit. On occasions Mukti Australia sends an Encounter Team to India and Sri Lanka: if you are interested in joining a team please register your interest including your name and contact details with the Mukti Australia National Office.



Thank you in advance for your support and cooperation with this, and for your generosity to journey alongside us to provide hope and a better future for women and children in India and Sri Lanka!



**Mukti Australia Inc.**

PO Box 5079, Brandon Park Vic 3150

Tel: (03) 9890 0211

E: [admin@mukti.org.au](mailto:admin@mukti.org.au)

60-62 Duerdin St, Clayton Vic 3168

[www.mukti.org.au](http://www.mukti.org.au)

**Mukti Australia ANZ Bank Account**

*BSB: 013 225*

*Account Number: 2501 01234*

Sign up as  
a Sponsor  
with Mukti  
Australia



Pay My  
Sponsorship  
Contribution

